



## EMPOWERING LEADERSHIP AND TEAM CREATIVITY: UNDERSTANDING THE DIRECT-INDIRECT PATH

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**Abstract.** This study investigated the relationship between empowering leadership and team creativity by integrating the theory of group behavior with componential theory of creativity. For this study, data was collected from two sources (343 Subordinates, 67 Supervisors) by temporally dividing data collection process into two points in time for independent, dependent, and mediating variables from employees of a bank operating in Pakistan. Random coefficient analysis technique was used with Mplus 7.0 to analyze nested data for preliminary analysis and analysis of mediation and indirect effects. Mediation was analyzed using the indirect effect of random models and further confirmed the confidence using bootstrapping procedure. Through this study, the researchers tried to explore the inconsistent relationship between empowering leadership behavior and team creativity. It was found that empowering leadership behavior affects the team level creativity of employees directly and indirectly through the mediation of team learning behavior and team psychological empowerment as team process and team emergent states respectively. The results indicated that empowering leadership enhances the learning potential of teams and team empowerment perception which in turn enhances team level creativity. Further research findings, implications, and future research directions also discussed in this research.

**Keywords:** empowering leadership, team learning behavior, psychological empowerment, team creativity.

**JEL Classification:** M54, J2, C92.

### Introduction

In the contemporary, dynamic, and competitive marketplace, organizations need to exploit their potential to enhance their ability to produce more creative solutions for survival (e.g., Erdogan et al. 2015, Cho and Pucik 2005). Organizational innovative outputs are consistently linked with a higher rate of their growth, sustainability, and profitability (e.g., Subramaniam and Youndt 2005). Given its practical importance, researchers have largely investigated the factors which can affect and contribute to the creativity of the employees. Team level research of creativity suggested that individuals in teams bring diversified knowledge, skills, and expertise to produce more creative solutions

(e.g., Taggar 2001, Zhou and George 2003). The diversified knowledge and expertise which team members bring forward for the team enhance their overall divergent thinking and flexible problem solving (Granovetter et al. 1982).

Leaders' behavior is one of the most investigated behaviors in creativity research; researchers found that leaders can affect the potential of individuals and teams for creativity (e.g., Druskat and Wheeler 2003, D'Innocenzo et al. 2016, DeConinck and DeConinck 2017, Ng 2017). Among these studied behaviors, empowering leadership behavior has been given special attention in management literature. This behavior is closely related to the recent trend of providing autonomy to the organizational employees (Lawler et al. 2001, Chamberlin et al. 2018). Equivocal results found in literature about the relationship between empowering leadership and creativity of employees (e.g., Zhang et al.

2018). Researchers found that empowering leadership positively affects the creativity of the employee by enhancing the sense of autonomy among employees (Chow 2018). Contrary, some researchers questioned this link and found that empowering leadership behavior can hamper creativity of the employees and organizational innovative potential (e.g., Amabile et al. 2014) by inducing inner friction and can negatively affect the exchange of novel and useful ideas (e.g., Lawler et al. 2001, Van knippenberg et al. 2004). A dilemma result, empowering leadership behavior which fosters creativity of the teams by providing autonomy to the employees, on the other hand, hampers the exchange of creative ideas.

Therefore, it is important to investigate the relationship between empowering leadership behavior as structural empowerment property and team level creativity of employees. In this research building on the framework of the theory of group behavior (Wegner 1987) and componential theory of creativity (Amabile 1996), we proposed here that empowering leadership behavior as an important factor to foster the creativity of work teams by affecting the learning behavior of the teams and team psychological empowerment. We are likely to contribute to management literature in several ways. First, the most important implication for the theory is investigating the direct relationship of empowering leadership on team creativity. Empowering leadership is a form of structural empowering behavior (Liden et al. 2000) which was long conceptualized as having effect on performance-related outcomes on both individual and team levels (Chang and Chuang 2011, Ahearn et al. 2004), but team level investigations are very limited to empirically prove the relationship between empowering leadership as structural empowering behavior of leaders to their subordinates, in this research the researchers reinvestigated the direct impact of empowering leadership behavior on team level creativity of the employees.

Second, creativity is an important property of performance for the survival and existence of organizations in this contemporary dynamic environment (Shalley et al. 2004). In this research this recent trend in management studies captured by investigating creativity of teams as an important determinant of performance (e.g., Carnabuci and Diószegi 2015, Chen et al. 2015, Venkataramani et al. 2016). Finally, leaders' role was conceptualized and found to affect the creativity of employees (e.g., Chen et al. 2015, Zhou et al. 2009). Two major perspectives have been used by previous researchers while investigating empowering leadership behavior. First, leaders' willingness to share power, increase responsibilities of employees, and autonomy in decisions and actions of employees (Chang and Chuang 2011), second, the response of employees to empowerment specifically, investigating motivation of employees in response to empowerment (Chang and Chuang 2011). With few exceptions, these two perspectives have rarely been investigated in

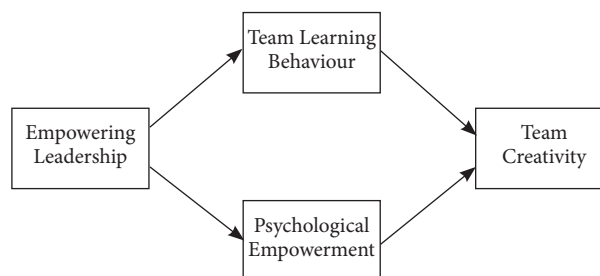


Figure 1. Research model

one empirical investigation (e.g., Srivastava et al. 2006). In this research, these two perspectives of empowerment have been integrated to understand the mechanisms through which empowering leadership behavior might influence team creativity at organizations. Graphical representations of hypothesized relationships are depicted in Figure 1.

## 1. Literature review and hypothesis

### 1.1. Relationship between empowering leadership behavior and learning behavior of teams

Empowering leadership behavior is closely related to recent trend at organizations in empowering their workforce to enhance their performance (Lawler et al. 2001, DeConinck and DeConinck 2017). The purpose of this line of research remained with understating two important aspects here, one leaders role in sharing his/ her authority and independence of subordinates (Lawler et al. 2001) and on other end, subordinates' response towards this empowerment behavior (Spreitzer 2008, Lawler et al. 2001) but in these research lines, these two perspectives have been investigated independently, investigating both lines of research in one investigation is very rare (e.g., Bunderson and Sutcliffe 2003). In this research, the researchers tried to investigate these relationships in a single study, more specifically the researchers investigated leaders' empowering behavior and employee's response towards these empowerment behaviors in a single investigation which have rarely been investigated previously (Srivastava et al. 2006).

Team learning behavior, a behavior of team to collectively participate in thoughtful decision making, questioning for learning, seeking advice for improvements, and arguing mistakes for further improvements (Edmondson 1999). Team learning behavior was positively related to creativity at organizations (Hirst et al. 2009, Li et al. 2018). Team learning behavior is different from other behavior of the teams like "team climate" and "shared learning orientations" because we not collective belief of team members (Katz and Kahn 1978) or the motivational aspects of team learning orientations with encourage mutual learning (Srivastava et al. 2006, Dong et al. 2017), we procedure through which member of the teams learn to resolve issues by discussing. Teams when the search for knowledge, discuss diversity in their opinions and question the offered solutions are

called involved in studying behaviors (Spreitzer 2008). Team learning behavior cannot be guaranteed to bring forth good benefits from the network, attract better financial resources and funding, rather it promotes mutual information seeking for problem-solving as a team process.

Consequently, overall knowledge and information of teams increase by creating an environment where team members easily learn by eliminating any psychological risk attached with learning, this also encourages people to learn mutually on an ongoing basis and solve problems effectively by initiating social learning process (Rosenthal and Zimmerman 1978). Knowledge and information exchange are important tenants of team learning behavior. But this information and knowledge sharing is not a self-ignited process which starts automatically with work units. Team leaders have an important role in sharing knowledge and information beneficial for the teams. Empowering leadership encourages employees to share knowledge and seek for the information (Bunderson and Sutcliffe 2003, Mathieu et al. 2017) beneficial for collective learning behavior (Srivastava et al. 2006). Supportive leaders (a basic trait of empowering leadership) are beneficial for mutual sharing and knowledge of employees by supporting them, guiding them, recognizing their valuable efforts, and treating them fairly (House and Dessler 1975). Therefore, building on all above arguments, this is expected that empowering leadership will promote team learning behavior. Formally:

*Hypothesis 1: Empowering leadership relates positively to team learning behavior.*

### **1.2. Relationship between empowering leadership behavior and team psychological empowerment**

Leadership behaviors which promote power-sharing, influence intrinsic motivation of employees also enhance their self-efficacy (Locke et al. 1997). Feeling about psychological empowerment is a state when individuals and teams perceive that they organize and own work (e.g., Spreitzer et al. 2015) which is different from empowering leadership (e.g., Spreitzer 2008, Mills and Ungson 2003). Psychological empowerment mainly focuses on the employee cognition and perception of empowerment. The key to psychological empowerment is the belief of teams or individuals that they are well in position to perform and control their own work which is quite related with motivational processes (Conger and Kanungo 1988) of teams.

Taking two-dimensional perspectives, previous researchers suggested that, psychological empowerment is a perception about delegation of power and responsibilities in teams (Mathieu et al. 2000, Hechanova and Behr 2001). However, researchers found that self-efficacy and independence are the main premises in psychological empowerment (Dvir et al. 2002). Leaders can affect team level psychological empowerment through different behaviors

(Aryee and Chen 2006, Dvir et al. 2002, Li et al. 2017). Leaders' guidance to employees for how to achieve goals and be effective increases their sense of responsibility and self-efficacy (Bandura 1997).

Participative decision making by formal leaders encourages employees to provide their input on the team decisions which in turn raise their sense of self-efficacy (Latham et al. 1994). Coaching behavior of formal leader encourages them to learn and grow by making them capable of doing independently, increase their sense of self-efficacy, independence, power, and responsibility. Researchers found that information about the direction of organization help individuals to set goals in line with organizations' objectives (Spreitzer 1995). Information to strategic goals, help employees to set their direction and actions (Kirkman and Rosen 1999), thereby enhancing their self-efficacy and sense of responsibility. Therefore, based on above discussion we can expect that empowering leadership behavior will promote psychological empowerment in teams. Formally:

*Hypothesis 2: Empowering leadership relates positively to team psychological empowerment.*

### **1.3. Relationship of team learning behavior and psychological empowerment with team creativity**

Team learning behavior may lead to better team creativity due to two main reasons: first, there is an improvement in decision making and second, there is an enhancement in inter employee coordination. Researchers found that enhanced team learning behavior lead to a more comprehensive understanding of teammates to consider the alternative in the more appropriate way and better utilize team knowledge resources for further decision making (Stasser and Titus 1985). Team learning behavior may also lead to improved team creativity at organizations by enhancing inter employee coordination, enhanced decision making in teams, and carefully choosing alternatives for any problem. Here, the researchers argue that team learning behavior will affect shared mental models and collective sharing of knowledge through knowledge management models specifically share mental models which ultimately will enhance inter employee coordination and growth in shared mental models.

These shared models are the collective memory systems of the organization. This is the social process through which employees share, store, enhance, and utilize knowledge stored in the social setting of employees at organizations (Mathieu et al. 2000). It is also critical to understand that holder of this knowledge is employees of the organizations. That is also a reason organization often engage employees in activities of knowledge exchange which ultimately bring the more specific tacit knowledge of employee which reside with the employee to bring and make it possible of other employees of the organizations. Timely sharing of information

is related to enhanced performance and creativity at organizations (Kirkman and Rosen 1999). If members of the team develop and share information timely they actually develop a shared ability to utilize the shared resource of teams for further performance of the teams (Isenberg 1988). This can also help to develop a collective intuition of the team which may further help to enhance the performance of the team (Isenberg 1988). Thus, team learning behavior enhances the important ingredient of team level creativity: the knowledge resource of employees.

Team learning behavior may also be linked with collective efficacy which is an important predictor of employees' collective motivation. Team learning behavior can also help in the development of collective efforts of developing collective memory system which knows who knows what in teams (Wegner 1987). This collective effort of developing transaction memory system will also enhance a sense of collective caring for the task, the improved efficacy, enhance autonomy, and the influence for the outcomes (Spreitzer 1995) which may further relate to collective motivation of teammates. Collectively team learning behavior is related to improve team knowledge base and also the collective motivation of the team members which are ingredients of team level creativity at organizations. Therefore, the above arguments suggest that learning behavior of the team positively relate to creativity at team levels at organizations.

*Hypothesis 3: Team learning behavior positively relates to team creativity.*

#### **1.4. Relationship between psychological empowerment and team creativity**

Psychological empowered employees anticipate problems, act independently, face problems and their consequences, face risk associated with their actions, influence over their goals, and remain persistent and resourcefulness to achieve high performance (Spreitzer 1995, 2008). From the four dimensions of psychological empowerment, meaning and self-determination are found related with performance of employees at organizations (Shalley and Gilson 2004, Humphrey et al. 2007) based on the theory of job characteristics (Hackman and Oldham 1980). Team level psychological empowerment enhances the feeling of caring about the task (meaning), competence (self-efficacy), potency (self-determination), and influence on outcomes (impact) (Spreitzer 1995). Previous researchers found the competency and impact beliefs are related to the performance of employees due to the enhancement of increased task involvement and persistence (Bandura and Locke 2003).

Theory of psychological empowerment says that employees who feel psychological empowerment in all dimensions take active orientation towards work performance (Spreitzer 2008). Enhanced sense of meaning and impact are also related to higher performance at organizations

by enhancing the sense of identification and involvement among employees. Integral to psychological empowerment is to the liberalization of hidden talent and possible attributes of employees to benefit teams and organizations (Block 1987). Intrinsic motivation is central to employee creativity (Amabile 1988), meaning and self-determination are central to psychological empowerment which is intrinsic motivation part of the psychological empowerment of employees. These feelings are also likely to affect competence and self-determination dimensions of psychological empowerment which may further relate to the generation of raw ideas which are novel and useful in nature at organizations (Amabile et al. 2004). Therefore, we expected that team level psychological empowerment would be positively related to team creativity. Formally:

*Hypothesis 4: Team psychological empowerment positively relate to team level creativity.*

#### **1.5. Relationship between empowering leadership behavior and team level creativity**

We suggested here that empowering leadership behavior positively relate to team learning behavior and psychological empowerment which are further related to group level creativity at organizations. Based on our previous discussion we are in a position to suppose that empowering leadership behavior also holds direct effect on group level creativity. That is team learning behavior and psychological empowerment mediates the positive relationship between empowering behavior of leaders and creativity of employees at team levels. Previous researchers suggested that empowering behavior of leaders are beneficial for team level performance because it encourages team members to take initiatives, enhance work speed response, and also enhance the value of organizational life within work teams (Cohen et al. 1997). Researchers also found that the relationship between behaviors of leaders to empower their subordinates for team performance is mediated by the psychological empowerment of employees (Kirkman and Rosen 1999).

*Hypothesis 5: The relationship between empowering leadership behavior and team creativity is mediated partially by team level learning behavior and psychological empowerment.*

## **2. Research methodology**

### **2.1. Sample and data collection**

For this study, we collected data from employees of a private commercial bank operating in Pakistan. Human resources management department of the bank coordinated the whole data collection process. One officer from Human resources management department coordinated this data collection process, with help of that officer the researchers identified branch offices with multiple teams

and 5–9 team members per team. After identifying the researchers randomly selected (Muller et al. 2005, George and Zhou 2001, 2002) 67 teams for the data collection, for further identification and secrecy of data the researchers assigned dummy codes to teams, team members, and team supervisors (Carnabuci and Diószegi 2015, Zhou and George 2003). Human resources coordinator then tagged relevant questionnaire to the relevant persons. Response for supervisors and subordinates were separately tagged to all of the 421 subordinates and their respective 67 supervisors. The researchers asked the respondents to provide their individual responsibility for all the questionnaires tagged with their IDs. Data were collected in two phases; the researchers temporally divided data collection process into different points in time.

After the researchers received a response from 397 subordinates, the researchers then approached their respective supervisors after 2 weeks of their subordinates' response. Two sources of data were used so that any chances of common method bias can be eliminated. The researchers with help of HR coordinator tagged subordinates' IDs with empowering leadership (EL), Team learning behavior (TLB), and Team psychological empowerment (TPE), and supervisors' IDs with Team creativity (TC). Subordinates provided their independent individual responsibility for the measures tagged with their IDs and supervisors also provided their individual independent responsibility for the creativity of the team.

In order to deal with data for missing value cases, the researchers preferred maximum likelihood method instead of other alternatives like list-wise deletion, pairwise deletion, mean replacement, or multiple imputation methods (Chen and Klimoski 2003, Jung and Sosik 2002) available in the literature. The researchers then deleted data with missing cases and mismatched with the response of supervisors (Carnabuci and Diószegi 2015, Muller et al. 2005), which yielded a final sample of employees to 343 with a final response rate of 81% for subordinates' sample, and all 67 supervisors for supervisors' sample. The final sample of 343 subordinates and 67 supervisors was used in all simple, direct, indirect, and mediated analysis of this research. In final sample which was used in all analyses, 47.34% were women and 52.66 were men; average age of subordinates was 39.45 years; average of total experience of banking industry was 10.24 years; average experience of working in current workgroup was 3.54 years; 23.5% held a bachelor degree, 71.5% were master degree holders, and 5 percent were in the category of other education.

## 2.2. Measures

**Empowering Leadership:** Empowering leadership was measured using 14-items, 7 points Likert-type scales (Kirkman and Rosen 1999). A sample item is "My immediate

supervisor uses my suggestions and ideas when making decisions." All employees working under the supervision of any supervisor will report the empowering leadership behavior of that specific supervisor ( $\alpha = .89$ ).

**Team Creativity:** Managers' ratings are most commonly used to measure creativity in field studies (George and Zhou 2001, 2002, Oldham and Cummings 1996). In this research, researchers used team level creativity of employees of multiple teams working at different offices of the bank. Team creativity is measured using 4-items, 5 points Likert-type scale (Janssen 2001). A sample item is "How creative do you consider your team to be?" supervisors will rank their respective team on this scale ( $\alpha = .95$ ).

**Team Learning Behavior:** This research used already developed 7-items, 7 points Likert-type scale (Edmondson 1999), to measure team learning behavior. This scale is most commonly and a widely used measure of management research (Spreitzer 2008). A sample item for this measure is "On this team, someone always makes sure that this research stops to reflect on the team's work processes" ( $\alpha = .92$ ).

**Psychological Empowerment:** Psychological empowerment was measured using aggregate method of individual psychological empowerment scale of Spreitzer (1995). This technique has been used previously to measure team level psychological empowerment (Chen and Klimoski 2003, Jung and Sosik 2002). A seven-point, 12-items Likert type scale was used by the researchers to measure psychological empowerment of the teams at organizations (Spreitzer 1995). Sample items are "I have control over what happens in my department" and "I have significant autonomy in determining how I do my job". Employees indicated their individual response on this scale ranging from 1 = strongly disagree to 7 = strongly agree (Spreitzer 1995) ( $\alpha = .87$ ).

**Control Variables:** Management scholars found that personal sources of power which relate to formal learning and experience affect the generation of novel and useful ideas (Ibarra 1993). Following recommendations of these researchers and also followed the trend in creativity research to use demographic variables as sources of personal power (Shalley et al. 2004, Zhou and George 2003), demographic variables are used as control variables. Data for control variables gender, education, total job experience, and total experience with current team or work units were collected on a self-reporting measure of subordinates. Formal education, total working experience, and experience while working with the current team had already been used as control variables (e.g., Chen et al. 2015, Venkataramani et al. 2016, Perry-Smith 2014). Although, these researchers did not recommend gender as a source of personal power, the researchers also control for gender due to the heterogeneity in the workgroups.

### 3. Results

#### 3.1. Preliminary analyses

Before testing hypotheses of our study, confirmatory factor analysis performed to confirm the validity and statistical discriminate among the key variables using Mplus 7.0, which showed that each variable of our study represents a separate construct. Subscales of psychological empowerment: meaningfulness, competencies, self-determination, and impact served as indicators of the latent construct. For the model fit indicators, Value of  $\chi^2$  should be signed with a p-value < .01 or .05, values of CFI and TLI should not be less than 0.96, and RMSEA value should not be higher than 0.05. This study also found best fit for the overall construct of psychological empowerment with a model fit  $\chi^2 = 10619.768, 819, N = 343, p < .01, CFI = 0.96, TLI 0.97,$  and  $RMSEA = 0.01$  indicated a good fit of model to the data. Cronbach alpha as a lower bound estimate of the reliability of a psychometric test also performed. The results of Cronbach alpha are shown with every measure in the measures section of this research. Descriptive statistics with mean, standard deviation, and Pearson correlations among all the variables of this study are presented in Table 1.

#### 3.2. Test of hypotheses

The base of our hypothesized model is a mediation model, this research used three-step procedures to measure the mediation of both team learning behavior and team psychological empowerment independently and collectively on the relationship between empowering leadership behavior and team creativity at organizations (Baron and Kenny 1986). As outlined by these researchers, first, the IV (Independent Variable) must be significant with mediator variables, second, the IV (Independent Variable) must be significant with DV (Dependent variables), and finally, in the presence of independent variable, the mediating variables must be significant with dependent variable (Baron

and Kenny 1986). If all of these conditions stand true then this research further check for partial or full mediation of the variables. If in the third condition of mediation model, the independent variable reduces its magnitude or remains significant then is a partial mediation otherwise it is a case of full mediation. Following this three-step procedure, the researchers regressed all the variables as outlined above and present the results in Table 2, 3, and 4. First, the researchers regressed the mediating variables (Team learning behavior and Team psychological empowerment) on independent variable (Empowering leadership) independently and collectively as present the results of the regression in Table 2.

Empowering leadership was significant with both team level learning behavior and psychological empowerment of teams, in this table there are three section, first the researchers regressed team learning behavior on empowering leadership, after that the researchers regressed team psychological empowerment on empowering leadership, and finally the researchers regressed both mediators collectively on independent variable, estimates and standard errors for all of the control variables excluded from the final tables.

With results shown in this Table 2, the researchers fulfilled the first requirement of a mediation model. With the first requirement of this mediation model, the researchers also provided support for hypothesis 1 and hypothesis 2 of this study. As a second step in mediation model, then the researchers regressed the DV on IV, the researchers regressed team creativity on empowering leadership behavior.

Results of this regression are presented in Table 3 of this research, as shown in Table 3, empowering leadership was significant with team creativity, with this significant result, as not hypothesized, the researchers fulfilled the second condition in the model for the mediation. The researchers then regressed the DV on the mediator variables independently and collectively to see the difference in result in presence of another mediator and independent variable. The results are presented in Table 4, the researchers

Table 1. Descriptive statistics with Zero order correlation among the study variables

Variable	Mean	SD	1	2	3	4	5	6	7
1. Gender	0.72	0.37							
2. Education	2.87	0.65	-0.013						
3. Total Job Experience	10.24	3.65	0.125*	0.031					
4. Total Team Experience	3.54	0.23	0.043*	0.241	-0.146*				
5. Empowering Leadership	4.65	1.46	0.060	-0.06	0.272	0.260			
6. Team Learning Behavior	4.78	1.37	-0.296	0.204	-0.260	-0.17	0.321**		
7. Team Psychological Empowerment	4.32	1.43	-0.075	0.323	0.397**	0.065	0.313*	0.197*	
8. Team Creativity	3.47	1.22	-0.061	-0.08	0.156*	-0.18	0.165**	0.234**	0.439**

Note: N = 343. 0 = Female, 1 = Male. For Education, 1 = College Graduate, 2 = Bachelor Degree, 3 = Postgraduate Degree, 4 = Others. Total Banking Experience and Current Team Experience were measured in years.

\*p < .05. \*\*p < .01

Table 2. Mediators regressed on independent variables

Mediators and Variables	$\chi^2$ (df)	Adjusted R <sup>2</sup>	Estimate	S.E.
Mediator: Team Learning Behavior	104.30 (11)**	0.030		
Empowering Leadership			0.409**	0.057
Mediator: Team Psychological Empowerment	107.02 (11)**	0.175		
Empowering Leadership			0.253**	0.052
Mediator: Team Learning Behavior Team Psychological Empowerment	221.25 (11)*	0.324		
Empowering Leadership			0.474**	0.051

Note: N = 343. S. E. = standard error.  $\chi^2$  = chi-square test of model fit. df = degree of freedom

\*p < .05. \*\*p < .01

Table 3. Dependent variables regressed on independent variable

Mediators and Variables	$\chi^2$ (df)	Adjusted R <sup>2</sup>	Estimate	S.E.
Dependent Variable: Team Creativity	173.162(9)**	0.032		
Empowering Leadership			0.421**	0.045

Note: N = 343. S.E. = standard error.  $\chi^2$  = chi-square test of model fit. df = degree of freedom

\*p < .05. \*\*p < .01

regressed team creativity on team level learning behavior and psychological empowerment of teams in presence of empowering leadership, first the researchers checked whether the dependent variable is significant with mediating variable or not and then the researchers checked for partial or full mediation for the mediating variables. The researchers found that team learning behavior and team psychological empowerment both were significant independently with team creativity, fulfilling the requirement to support hypothesis 3 and hypothesis 4 of this study; the researchers also checked the significance of both mediators one by one in presences of other. Both mediators showed significant coefficient in absence and presence of another mediator, the results of this regression further strengthened the already proved hypothesis 3 and hypothesis 4 of this research.

Finally, the researchers checked the mediator for partial or full mediation, as shown in Table 4, the coefficient of the empowering leadership on team creativity remained significant with team creativity but reduced its magnitude independently and in presence of another mediator, these results indicated a partial mediation of team learning behavior and psychological empowerment at team level for the relationship between empowering leadership behavior and team level creativity, in an independent check of mediator analysis on the relationship between empowering behavior of the leadership and team creativity, we found support for final hypothesis 5 of this study, in a collective mediation check the coefficient of empowering leadership for team creativity remained significant but reduced its magnitude, with these results the researchers again strengthened the already proved hypothesis 5 of this study. Thus, fulfilled all

Table 4. Depend variables regressed on mediators (independent variables included)

Mediators and Variables	$\chi^2$ (df)	Adjusted R <sup>2</sup>	Estimate	S.E.
Dependent Variable: Team Creativity	232.809 (7)**	0.185		
Empowering Leadership			0.106**	0.052
Team Learning Behavior			0.013*	0.057
Dependent Variable: Team Creativity	253.605 (7)**	0.039		
Empowering Leadership			0.189**	0.058
Team Psychological Empowerment			0.107*	0.067
Dependent Variable: Team Creativity	354.235 (5)**	0.099		
Empowering Leadership			0.228**	0.054
Team Learning Behavior			0.133*	0.058
Team Psychological Empowerment			0.232*	0.071

Note: N = 343. S.E. = standard error.  $\chi^2$  = chi-square test of model fit. df = degree of freedom

\*p < .05. \*\*p < .01

the requirements of the mediation model and found support for all hypothesis of this study. The researchers also performed bootstrapping to check the confidence on the mediation with a confidence interval of 5000 for the mediation test with bootstrapping. The results replicated when the researchers used bootstrapping with a confidence interval of 5000. Thus, proving the mediating roles team learning behavior and team psychological empowerment plays between empowering leadership and team creativity.

In order to check the patten of mediation, the researchers further examined all case of the analysis one by one independently to show how all of these conditions proved in the analyses presented in Tables 4 and 5. As shown in table number 4 above, empowering behavior of the leadership was significant with creativity at team level in all of three analyses ( $\beta = 0.106$ ,  $p < .01$ ,  $\beta = 0.189$ ,  $p < .01$ ,  $\beta = 0.228$ ,  $p < .01$ ) all the  $p$  values for  $\beta$  are less than .01 indicating ruling out the possibility of full mediation in all of the cases. Therefore, the researchers have partial mediation of team learning behavior and team psychological empowerment for the relation of empowering leadership behavior and creativity at team levels.

This partial mediation existed in the path empowering leadership  $\rightarrow$  team learning behavior  $\rightarrow$  team creativity ( $\beta = 0.013$ ,  $p < .05$ ) and empowering leadership  $\rightarrow$  team psychological empowerment  $\rightarrow$  team creativity ( $\beta = 0.107$ ,  $p < .05$ ). In both of these cases, the  $p$  value is less than .05 which indicated mediation. Despite lack of full mediation for the relationships, empowering leadership showed a strong impact on team creativity. Thus, the researchers conclude here that team learning behavior and team psychological empowerment as team process also the researchers used here the team emergent state along with empowering behavior of the leadership made significant contributions in explaining the team creativity.

#### 4. Theoretical contributions

From the result of our study, a number of theoretical contributions could be derived. The most important implication for the theory is investigating the direct relationship of empowering leadership on team creativity (Liden et al. 2000).

Empowering leadership is a form of structural empowering which was long conceptualized as having effect on performance-related outcomes on both individual and team levels (Liden et al. 2000), but team level investigations are very limited to empirically prove the relationship between empowering leadership as structural empowering behavior of leaders to their subordinates, although, researchers have investigated the relationship between the structural empowerment dimensions and performance of the employee. But an explicit effort for investigating empowering leadership as structural empowerment for the team level creativity of the employees as the researchers did in our investigation, by doing so this research extended previous research on investigating the role of structural empowering behavior for performance-related outcome of the employees (Chang and Chuang 2011, Akgün et al. 2007, Langfred 2007).

Additionally, our results are also consistent with the findings of previous researchers that structural empowerment dimensions affect significantly the performance-related outcomes of the employees. This research investigated creativity of employees at the team level as an important indicator of the performance of employees in contemporary organizations (Hirst et al. 2009, Langfred 2007, Ahearn et al. 2004). Creativity is an important property of performance for the survival and existence of organizations in this contemporary dynamic environment. This research captured the recent trend in management studies by investigating creativity of teams as an important determinant of performance. This research also captured the recent trend in investigating the creativity of employees from the more social and structural dimensions (Shalley et al. 2004). Investigating structural dimension for team level creativity of employees is also consistent with the recent trend in creativity literature (e.g., Carnabuci and Diószegi 2015, Chen et al. 2015, Venkataramani et al. 2016, Perry-Smith 2014).

By investigating these important contemporary trends, this research also contributed to creating literature with the results of our investigation. Our results of this research revealed that empowering leadership as a structural property of structural dimension of empowerment is related with team level creativity; our results also revealed that the structural dimensions which are related to improving the

Table 5. Pattern of direct and indirect effects

Observed Variable	Mediator	Effect type	Significant value	Hypothesis Supported
Team Learning Behavior		Direct	$\beta = 0.409$ , $p < .01$	Hypothesis 1
Team Psychological Empowerment		Direct	$\beta = 0.253$ , $p < .01$	Hypothesis 2
Team Creativity		Direct	$\beta = 0.013$ , $p < .05$	Hypothesis 3
Team Creativity		Direct	$\beta = 0.107$ , $p < .05$	Hypothesis 4
Team Creativity	Team Psychological Empowerment Team Learning Behavior	Indirect	$\beta = 0.107$ , $p < .05$ $\beta = 0.013$ , $p < .05$	Hypothesis 5



perceptions of the employees for the structural level empowerment affect the creativity of employees. These structural properties affect directly the team level creativity of the employees and indirectly by affecting the team learning behavior and team level psychological empowerment of the employees. As a direct path structural empowering leadership behavior provided the resources needed for the creativity of employees and as an indirect path empowering leadership flourished the overall learning environment in the teams and also affected the overall psychological empowerment of teams for creativity. The results uniquely explained and contribute the literature on team level creativity of employees by focusing the considerable variance which empowering leadership had on team learning behavior and team psychological empowerment for team level creativity of the employees.

Finally, leader's role was conceptualized and found to affect the creativity of employees (e.g., Chen et al. 2015, Carnabuci and Diószegi 2015). This leadership behavior is closely related to recent trend at organizations in empowering their workforce to enhance their performance (Lawler et al. 2001). the purpose of this line of research remained with understating two important aspects here, one leaders role in sharing his/ her authority and independence of employees (Lawler et al. 2001) and on the other end, subordinates' response towards this empowerment behavior (Chen et al. 2015, Carnabuci and Diószegi 2015, Ohly et al. 2010) but in these research lines, these two perspectives have been investigated independently, investigating both lines of research in one investigation is very rare (e.g., Srivastava et al. 2006). This research tried to investigate these relationships in a single study, more specifically this research investigated leaders' empowering behavior and employee's response towards these empowerment behaviors in a single investigation which have rarely been investigated previously (Srivastava et al. 2006). By doing so, this research contributes to empowerment literature which was previously lacking support from such collective investigations.

#### 4.1. Practical contributions

Researchers investigated empowering leadership behavior for performance-related outcomes. But in previous investigations, researchers used student samples to investigate these important relationships (e.g., Burris 2012, Erdogan and Bauer 2009, Ergeneli et al. 2007, Harris et al. 2009), causing a need for empirical support to most of the research on empowering leadership and performance-related outcomes of the employees from the perspectives of real-life work teams. Therefore, it was important to investigate the relationship between these important relationships from the perspectives of real-life work teams. Also, the researchers who previously used employee sample mainly focused employees of lower hierarchical level as their sample (e.g.,

Burris 2012, Erdogan & Bauer 2009, Harris et al. 2009). However, at organizations, employees with different hierarchical levels perform a different task which affects their way of thinking, their response to empowerment, their learning behavior, their psychological states, and their performance (Finkelstein and Hambrick 1997). These work units are composed for larger span of time with diversified controlling formal and informal tasks and responsibilities, these higher hierarchical level teams perform critical and important controlling tasks for their organizations (Finkelstein and Hambrick 1997), therefore, the findings of lower hierarchical level employees cannot be generalized employees of the teams who perform and operate at higher hierarchical levels (Cohen and Bailey 1997).

Therefore, this research cannot directly generalize the previous findings to all hierarchical level employees of the organizations. Our selection and investigation of managerial level employees for the investigation of structural empowerment, psychological empowerment, team learning behavior, and creativity of the employees was significantly critical and worthwhile. Management level sample provided highly worthwhile practical implications. This research further contributed to the management research by investigating the underlying mechanism of team overall learning behavior and team psychological empowerment for the creativity of the employees due to the structural empowerment initiatives which organizations take to increase the productivity of their employees. Consistent with other researchers we also found support the argument that the organizational initiatives which relate with empowerment of the employees enhance performance related outcomes and desirable work attitude (e.g., Hempel et al. 2012, Staw and Epstein 2000), consistent with this line of research, the researchers also recommend organizations, if they want to enhance creativity of their employee collectively, then like other initiative they take to enhance the creativity, they should also implement the empowerment supportive structure along with fostering an environment of mutual learning and psychological empowerment perception for the enhanced creativity of the employees. Socio-political structure affects the creativity of the employees at organizations (Spreitzer 2008), by affecting the psychological dimensions of empowerment, which may further relate to desired organizational outcomes in form of contextual and behavioral performance of employees as need by organizations.

#### 4.2. Limitations and future research directions

Although, the researchers investigated empowering leadership, team learning behavior, and team psychological empowerment for creativity as a collective behavioral performance of the employees. To eliminate the chances of common method biases, the researchers collected data from two different sources by temporally dividing data

collection process into three points in time. These two conservative steps reduced our sample from 421 to 343 with a final rate of 81% response from the employees. With our empirical findings the researchers also contributed to both academia and practitioners and made some distinctive contributions but this investigation should also be seen with its limitations. First, although the researchers have strong theoretical reason to expect that empowering leadership would precede learning behavior of the teams and psychological empowerment of the teams, also learning the behavior of the teams and psychological empowerment of the teams would precede team creativity but the possibility of reverse causation cannot be ruled out directly. Due to the cross-sectional research design of our research, the researchers were not able to confirm the reverse causation effect of variables if existed. The researchers cannot firmly say that the common perception that empowering leadership would precede team learning behavior and team psychological empowerment, also team learning behavior and team psychological empowerment would precede the team level creativity at organizations.

There is also a possibility that the employees with creativity as teams also affect their learning behavior and also their collective thinking of psychological empowerment. Similarly, there is also a possibility that the team with more psychological empowerment affect the behavior of leaders for their empowering behavior also teams with learning behavior provoke empowering leadership behavior at organizations. There is also another possibility that psychological empowerment is a construct with four integral dimensions: meaningfulness, individual competence, self-determination, and impact. There is also a possibility that these four integral dimensions which define psychological empowerment as a single measure, are being affected by the team level creativity and also provoke the empowering leadership behavior at organizations. Also, there can be another explanation that teams with more creative output claim to be high in learning and high in psychological empowerment. Therefore, for all this, the researchers recommend a longitudinal study to investigate these relationships for firm evidence and reliability on the results. The researchers investigated employees of a banking sector, the reason to choose that specific organization and not others are that first, this specific organization was in our approach, it was easy for us to collect data from that organization, and second and more important is that this bank had already implemented organization-wide initiatives to enhance creativity of the employees, therefore, that organization best suited the objectives of our study. Therefore, further research should use sector other than the financial sector as the researchers choose to collect data and to measure our hypothesized model. The researchers recommend an investigation with data collected from

other than financial sector will bring a more dynamic picture of the hypothesized relationships.

## Conclusions

In creativity research focus of researchers remained with understanding leaders' behavior for the individual level creative output of the employees. In this research, the researchers tried to investigate the empowering leadership as an important leaders' behavior for team level creativity of the employees through the mechanism of team learning behavior and team psychological empowerment as team emergent states and team process. With results of this research, the researchers showed that empowering leadership affects the creativity of employees as a team. Leaders' empowering behavior also affect the underlying mechanism of team learning behavior and team psychological empowerment which further effects the team level creativity of the employees. Our results revealed important insight into the relationship of empowering leadership behavior, team learning behavior, team psychological empowerment, and team creativity. Further research on the interactive effect of team process and team emergent state for team level creativity of employees will be a fruitful area of future research.

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